

QUALITY POLICY

Industrias Alegre is a company dedicated to the thermoplastic transformation sector and the manufacture of injected parts and assemblies for the automotive industry and other industrial sectors, including the corresponding part of R & D & i. The product made is subject to very high demands from the customer, technology, deadlines, prices, as well as direct competition with other companies.

The Management of Industrias Alegre, sets forth this Quality Policy and undertakes the commitment to disseminate, implement and keep it up to date. We maintain a firm belief in the management excellence and applied Quality as the concept of development and business success. This is demonstrated by aligning the following approaches:

- External: focus on the satisfaction of clients and stakeholders. Customized treatment and bespoke manufacturing, within the applicable legislation and at a fair price.
- Internal: continuous improvement of processes and activities, maintaining the satisfaction both of employees and of collaborators, as well as their safety and the prevention of environmental pollution.
- Social environment: professional ethics, social integration, respect for legislation and the environment.

For this reason, Industrias Alegre S.A. bases itself on the knowledge, motivation and participation of all its stakeholders in the construction of excellence in each stage of the process, and therefore considers that its future depends on the work and effort of the team as a whole.

The key to our success lies in proudly offering our clients our parts and support services for products, as well as the satisfaction of having knowingly complied with the established specifications and quality.

We know that rigorous Ethical respect is the basis of the loyalty and trust of our clients and stakeholders, and that is why we try to ensure that:

- Our goals coincide with those of our clients in terms of quality, deadlines and price.
- We maintain an attitude of effective commitment towards:
 - Problem prevention instead of problem detection.
 - The applicable legislation and the prevention of pollution.
 - Technological change and innovation.
 - Compliance with customer specifications.
 - The satisfaction and involvement of the staff.
 - The continuous improvement of services, activities and products.
 - The return of invested capital.
 - Making suitable information available to our suppliers, clients and collaborators about the company's
 activities, in such a manner that enables the development of a transparent management system.

The Management of Industrias Alegre S.A establishes as its priority commitment and objective the fulfilment of the concepts of this Policy, assuming its responsibility and encouraging all its collaborators to achieve the same as a means of establishing the defence of the criteria set forth herein.

CEO Industrias Alegre S.A.

Enrique Careaga Sánchez